



INTUITY™ AUDIX® VS Voice Messaging System

Linking All Your Voice, Fax, and E-Mail Messaging Capabilities for Your *MERLIN LEGEND*® System



INTUITY™ *AUDIX*® VS is the advanced voice messaging system created exclusively for use with the *MERLIN LEGEND*® Communications System.

INTUITY *AUDIX* VS is the affordable way to bring multimedia messaging capabilities into *your* business, and seamlessly blend them into your existing *MERLIN LEGEND* telephone system.

The flexible *INTUITY* *AUDIX* VS System will help enhance productivity and customer service, with messaging and management tools that support the way you work and make your business more “reachable” than ever before.

Best of all, with *INTUITY* *AUDIX* VS you get single-vendor support and Lucent Technologies networking expertise for virtually all your voice communications and messaging needs.

Voice mail for more effective message handling

INTUITY *AUDIX* VS provides your business with powerful voice mail capabilities to ensure that you and your employees can always be accessible — to each other as well as to customers, partners, and vendors.

The *INTUITY* *AUDIX* VS System can work as your “personal assistant,” to automatically answer your phone and take messages *precisely* and *confidentially*. Message retrieval is easy; you can even retrieve messages remotely — from home, on the road, or virtually anywhere — using a touch-tone phone. The system can be programmed to dial out automatically to a predesignated number — such as your pager, cellular phone, or home phone number — to notify you when you have a message waiting.

The *INTUITY* *AUDIX* VS System also allows you to create, send, and forward messages to individuals and mailing lists, or broadcast them throughout your organization. For

example, you can send an important update to coworkers who are collaborating on a project. It will help boost productivity by making sure everyone is informed — *and* save you time previously spent making repetitive phone calls.

The *INTUITY* *AUDIX* VS System will also serve as a “bulletin board” where you can post important messages for customers and other callers — so you can provide information and still be free to perform other tasks.

The speed and convenience of automatic call routing

The Automated Attendant feature of *INTUITY* *AUDIX* VS can answer your business calls and route them to specific individuals or departments, to recorded announcements, or to voice mailboxes. Use the attendant as a “receptionist” to answer *all* your calls — or use it to help out during peak calling periods or to handle calls after hours, on weekends, or on holidays.

Employees and callers alike will appreciate the convenience and flexibility that *INTUITY* *AUDIX* VS call routing gives them. Employees can spend less time answering phones and transferring calls. And callers can choose to speak with someone directly, hear an announcement, or leave a message.

Multilingual capabilities for greater flexibility, better communications

The **INTUITY AUDIX VS** System supports multiple languages, so you can provide voice messaging features to your callers in the language of their choice. And that means you can provide more specialized service to customers, and improve communications among your employees, vendors, and partners who may speak different languages.

Combined messaging media for greater productivity

With **INTUITY AUDIX VS**, you can also take advantage of optional Lucent Technologies **INTUITY** Fax Messaging—to help you manage your faxes and combine them with your voice messages into one *multimedia* mailbox.

With Lucent Technologies **INTUITY** Fax Messaging, you can log in to your mailbox and retrieve voice messages *and* faxes with one phone call, any time, from anywhere. For example, you can call from home to listen to voice messages and have your faxes forwarded to your home fax machine at the same time. Or, if you're on the road, have faxes forwarded to your hotel or to the fax interface on your laptop PC.

Bottom line, the **INTUITY AUDIX VS** Fax Messaging option helps you save time and increase productivity by integrating fax and message management into one easy-to-use interface.

PC access to all your messages

Lucent Technologies **INTUITY** Message Manager is the desktop messaging software that gives you a consolidated, personalized way to manage all your messages from your PC.

Message Manager integrates voice, fax, and text messages, so you can quickly view a listing of all new messages in all media. To hear any voice message, simply use your telephone or point-and-click to activate your PC sound card. View fax and text messages on your PC screen. Save all of your messages—including voice messages—as PC files in designated, topic-specific folders. Add verbal text comments. Attach files. And reply, forward, or broadcast faster and more conveniently than ever before, all with point-and-click simplicity, without leaving your desk.

Internet messaging

With an industry first, Lucent Technologies offers a software enhancement that supports Internet standards, leverages your existing voice and data investments, and works in a multiple e-mail environment. Imagine—voice, fax, and e-mail collaboration with anyone who has an Internet address.

Options for managing telecommunications costs and messaging between locations

The optional Call Accounting System (CAS) can help you control telecommunications costs by providing accurate reporting on calls made, and offering effective cost allocation methods.

Optional AMIS (Analog Messaging Interface Standard) networking lets you easily link your messaging communications across all your business locations. For example, you can broadcast messages to employees in a separate building or remote office by linking **INTUITY AUDIX VS** Systems behind Lucent systems or other telephone systems that adhere to AMIS standards.

Easy to set up, manage, and “grow”

The **INTUITY AUDIX VS** System software and hardware design provide an easy interface with the **MERLIN LEGEND** System.

The **INTUITY AUDIX VS** System currently provides 4 to 12 voice ports and 45 hours of voice storage. That means your messaging capabilities can keep pace with your business growth—and protect your communications equipment investment.

System Programming and Maintenance (SPM) software for switch administration lets you manage your **INTUITY AUDIX VS** messaging as easily as you manage your **MERLIN LEGEND** System, with a user-friendly Windows-based PC interface.¹

Value you can't get anywhere else

A company that includes former manufacturing and R&D units of AT&T, Lucent Technologies is a leader in delivering communications solutions for businesses. The **INTUITY AUDIX VS** System for the **MERLIN LEGEND** System is the perfect entryway into the Lucent Technologies **INTUITY** platform—a wide and continuously growing array of multimedia solutions.

In addition, **INTUITY AUDIX VS** offers an added value you won't find anywhere else at any price—Lucent Technologies quality and service. Our service support includes a 24-hour Helpline, and a dedication to responsive customer care.

To learn more, just ask your Lucent Technologies representative or Lucent Technologies Authorized Dealer or Sales Agent. Or, visit our Web site at [www.lucent.com/enterprise].

